

<b><i>Service</i></b>	<b><i>Page</i></b>
<b>A</b>	
Adapters	3
Accommodation Services	3
Airline Services	3
Advance Reservations	3
<b>B</b>	
Banking	3
Banqueting and Conference Facilities	4
Bar	
Beauty Rooms	4
Breakfast	4
Bus/Train	4
Business Services	4
<b>C</b>	
Car Hire	5
Check in/Check out time	5
Chemists/Pharmacies	5
Church Services	5
Cigarettes	5
Cinema	5
Credit Cards	5
Cycling	5
<b>D</b>	
Dinner	5
Dry Cleaning and laundry	6
<b>E</b>	
Electrical Sockets	6
Entertainment	6
Excursions	6
<b>F</b>	
Ferry services	6
Fire	6
First Aid	6
Florist	7

<i><b>Service</b></i>	<i><b>Page</b></i>
<b>G</b>	
Golf	7
Gymnasium	7
<b>H</b>	
Hairdressing	7
Horse-riding	7
<b>L</b>	
Lost and found	7
Luggage storage	7
Lunch	7
<b>M</b>	
Mail/Post	8
Manager on Duty	8
<b>N</b>	
Newspapers	8
<b>R</b>	
Radio and television	8
Restaurant	8
Relaxation	8
<b>S</b>	
Safety Deposit	8
Security	8
Shopping	8
<b>T</b>	
Taxi	9
Telephone	9
<b>W</b>	
Wake-up calls	9
<b>Hotel Telephone Directory</b>	<b>10</b>



## **The A to Z of the Lady Gregory Hotel**

### **A**

#### Adapters

In Ireland the normal electrical current is 220 volts. The use of a voltage transformer is required for 110 and 115 volt appliances. Please contact reception for more information. **Dial 0**

#### Accommodation services

In addition to our daily service, we will gladly provide you with extra towels, pillows and blankets. Cots are available on request. There is an ironing board and iron located in each and every bedroom. Please **Dial 0** for further information.

#### Airline Services

##### **Dial 9 + airline number**

<b>Aerlingus</b>	<b>01 7056705</b>
<b>Air France</b>	<b>01 8445633</b>
<b>Alitalia</b>	<b>01 8446035</b>
<b>British Midland</b>	<b>01 2838833</b>
<b>Luftansa</b>	<b>01 8445544</b>
<b>Ryanair</b>	<b>01 6097800</b>
<b>Swissair</b>	<b>01 6778173</b>
<b>KLM</b>	<b>01 2843823</b>
<b>Air Canada</b>	<b>1800 709900</b>
<b>British Airways</b>	<b>1800 626747</b>
<b>Delta</b>	<b>1800 768080</b>

#### Advance reservations

Should you wish to reserve a room with us for your next visit to Gort please contact the front desk

### **B**

#### Banking

There are two banks located in Gort (AIB and Bank of Ireland) which both have 24 hour ATMs available. Please ask the front desk for directions



### Banqueting and conference facilities

We are able to cater for large conferences or intimate cocktail parties. Whatever your request we can handle it. Please **Dial 0** and ask for the manager on duty

### Bar

Jack B Yeats traditional Irish bar is located on the ground floor to serve you throughout your stay. We serve a wide variety of drinks and an extensive bar menu

### Beauty Rooms

Join us in our Lady G Beauty & Wellness Rooms where we offer treatments in an oasis of peace, serenity and solitude. Please contact reception to be put through to one of our therapists

### Breakfast

Breakfast is served in the Copperbeech restaurant on the ground floor. Please contact reception to confirm service times.

### Buses and trains

Please contact the front desk for times and information **Dial 0**

### Business Services

- Typing
- Word processing
- Laser Jet printing
- Photocopying
- Confidential paper shredding
- Lamination
- Faxing
  - Please note that USB keys cannot be placed into our hotel network and document for print must be emailed to reception

## C

### Car Hire

Contact reception to be put in contact with car hire service provides

### Check out/check in times

Check in time is from 4pm and check out time is 12 noon. We can arrange earlier or later times subject to availability.

### Chemists/Pharmacies

There are chemists within easy reach of the hotel. Please **Dial 0** for assistance and advice on opening hours

### Church services

There are churches of some denominations within easy reach of the hotel. Please **Dial 0** for directions and times.

### Cigarettes

A machine is available in Jack B Yeats bar.

### Cinema

The nearest cinema is in Galway. Reception will help you to get an up-to-date listing of movies and screening times

### Credit cards

We accept all major credit cards. Access/MasterCard, American Express, Diners Club visa and laser. We regret that we are not able to give cash advances on credit cards.

### Cycling

Bicycles are available locally for hire. Please **Dial 0** for information

## D

### Dinner

Contact reception for Carvery & Evening Meal service times

### Dry cleaning and Laundry

The hotel can direct you to a fast and efficient laundry service within easy reach of the hotel Dry cleaning can be arranged for you. Please **Dial 0** for assistance

### **E**

#### Electrical Sockets

In some cases, electrical sockets are located just behind the bedside tables. Extension cables are available at reception for those with difficulty accessing these sockets – a programme to relocate all sockets is underway

#### Entertainment

There is music provided on Saturdays from 10pm until 12am in Jack B Yeats bar in the hotel. Please ask at reception for more details. Gort is also a thriving town with numerous traditional pubs

#### Excursions

Coole park or the Aran Islands. What about going to the Cliffs of Moher. All within easy reach of the hotel. Just ask our friendly reception staff who will be delighted to assist. We have a brochure stand in the lobby for more ideas.

### **F**

#### Ferry services

Dial 9 + no.

<b>Irish Ferries</b>	<b>01 6610511</b>
<b>Stena Line</b>	<b>01 2047777</b>
<b>Cork Swansea</b>	<b>021 271166</b>

#### First Aid

In the event of an accident or if you are in need of medical assistance please contact our 24-hour reception. **Dial 0**

#### Fire

If the fire bell sounds continuously please follow the fire evacuation route on the back of your bedroom door. Please remain calm and walk briskly



towards the designated exit route. The assembly point of the hotel is located in the back car park of the hotel.

#### Florist

We would be delighted to provide you with assistance and recommendations for the ordering of flower arrangements or bouquets

#### G

##### Golf

There is a beautiful golf course located in Gort, which was designed by Christy O Connor. Discounted Green fees are available for hotel residents

#### Gymnasium

Contact our Leisure Centre on 400 for full information on opening times and access to our gym

#### H

##### Hairdressing

There are a number of excellent salons in the area. We would be delighted to make appointments on your behalf.

#### Horseriding

Horseriding is available in the area and can be arranged by contacting the front desk

#### L

Enquiries regarding lost and found should be made to the reception desk who make every effort to ensure their safe return

#### Luggage storage

Please contact reception to store luggage **Dial 0**

#### Lunch

Carvery Lunch is served in Jack B Yeats bar between 12.30 pm and 3 pm Monday to Saturday and from 12.30pm to 5pm on Sunday.



## M

### Mail/Post

A post box is a short distance from the hotel and your friendly reception will be delighted to give you directions

### Manager on duty

To contact the manager on duty please **Dial 0**

## N

### Newspapers

A limited number of Irish Independent are available daily at the front desk and in our bar

## R

### Radio and television

Please note that the radio operates from the television set. There is a list of channels beside your remote control.

### Restaurant

The Copper Beech restaurant serving breakfast is located on the ground floor of the hotel. Lunch & Dinner are served in our Jack B Yeats Bar

## S

### Safety Deposit

Valuables should not be left unattended in your room. The hotel provides safekeeping for your valuables.

### Security

When leaving your room we would urge you to ensure your bedroom door is completely closed as you exit

### Shopping

Please ask at the front desk where they will guide you in the right direction.





## **T**

To order a taxi please **Dial 0**

Telephone

Dialing codes are located in this folder

## **W**

Wake-up calls

A wake-up call can be scheduled by simply contacting the front desk 24 hours a day

## Hotel Phone numbers

Room to Room

Dial room number

Reception

Dial 0

Outside Line

Dial 9

**EMERGENCY SERVICES**

**Dial 9 for outside line & 999 or 112**

**International calls Dial 9 + 00 + Country code + Area code(minus 0) + no.**

<b>Australia</b>	<b>61</b>
<b>Austria</b>	<b>43</b>
<b>Belgium</b>	<b>32</b>
<b>Canada</b>	<b>1</b>
<b>Denmark</b>	<b>45</b>
<b>Finland</b>	<b>358</b>
<b>France</b>	<b>33</b>
<b>Germany</b>	<b>49</b>
<b>Greece</b>	<b>30</b>
<b>Hong Kong</b>	<b>852</b>
<b>Iceland</b>	<b>354</b>
<b>Israel</b>	<b>972</b>
<b>Italy</b>	<b>39</b>
<b>Japan</b>	<b>81</b>
<b>Netherlands</b>	<b>31</b>
<b>New Zealand</b>	<b>64</b>
<b>Norway</b>	<b>47</b>
<b>Portugal</b>	<b>351</b>
<b>South Africa</b>	<b>27</b>
<b>Spain</b>	<b>34</b>
<b>Sweden</b>	<b>46</b>
<b>U.S.A</b>	<b>001</b>

<b>Directory Enquiries</b>	<b>Ireland</b>	<b>11811</b>
	<b>International</b>	<b>1198</b>