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The A to Z of the Lady Gregory Hotel

A

Adapters

In Ireland the normal electrical current is 220 volts. The use of a voltage transformer is required for 110 and 115 volt appliances. Please contact reception for more information. **Dial 0**

Accommodation services

In addition to our daily service, we will gladly provide you with extra towels, pillows and blankets. Cots are available on request. There is an ironing board and iron located in each and every bedroom. Please **Dial 0** for further information.

Airline Services

Dial 9 + airline number

Aerlingus	01 7056705
Air France	01 8445633
Alitalia	01 8446035
British Midland	01 2838833
Luftansa	01 8445544
Ryanair	01 6097800
Swissair	01 6778173
KLM	01 2843823
Air Canada	1800 709900
British Airways	1800 626747
Delta	1800 768080

Advance reservations

Should you wish to reserve a room with us for your next visit to Gort please contact the front desk

B

Banking

There are two banks located in Gort (AIB and Bank of Ireland) which both have 24 hour ATMs available. Please ask the front desk for directions



Banqueting and conference facilities

We can cater for large conferences or intimate cocktail parties. Whatever your request we can handle it. Please **Dial 0** and ask for the manager on duty

Bar

Jack B Yeats traditional Irish bar is located on the ground floor to serve you throughout your stay. We serve a wide variety of drinks and an extensive food menu

Beauty Rooms

Join us in our Lady G Beauty & Wellness Rooms where we offer treatments in an oasis of peace, serenity and solitude. Please contact reception to be put through to one of our therapists

Breakfast

Breakfast is served in Isabella's restaurant or Jack B Yeats Bar on the ground floor. Please contact reception to confirm service times & location.

Buses and trains

Please contact the front desk for times and information **Dial 0**

Business Services

- Printing
- Photocopying
- Lamination
- Please note that USB keys cannot be placed into our hotel network and any document for print must be emailed to reception

C

Car Hire

Contact reception to be put in contact with car hire service provides

Check out/check in times

Check in time is from 4pm and check out time is 12 noon. We can arrange earlier or later times subject to availability. Contact reception to be advised of availability and cost for this service



Chemists/Pharmacies

There are chemists within easy reach of the hotel. Please **Dial 0** for assistance and advice on opening hours

Church services

There are churches of differing denominations within easy reach of the hotel. Please **Dial 0** for directions and times.

Cigarettes

A machine is available in Jack B Yeats bar.

Cinema

The nearest cinema is in Galway. Reception will help you to get an up-to-date listing of movies and screening times

Credit cards

Contact reception for advise on the range of cards that we currently accept. We regret that we are not able to give cash advances on credit or debit cards.

Cycling

Bicycles are available locally for hire. Please **Dial 0** for information

D

Dinner

Contact reception for Carvery & Evening Meal service times

Dry cleaning and Laundry

The hotel can direct you to a fast and efficient laundry service within easy reach of the hotel. Please **Dial 0** for assistance

E

Electrical Sockets

In some cases, electrical sockets are located just behind the bedside tables. Extension cables are available at reception for those with difficulty accessing these sockets – a program to relocate all sockets is underway



Entertainment

There is music provided on Saturdays from 10pm until 12am in Jack B Yeats bar in the hotel. Please ask at reception for more details. Gort is also a thriving town with numerous traditional pubs

Excursions

Coole park or the Aran Islands. What about going to the Cliffs of Moher. All within easy reach of the hotel. Just ask our friendly reception staff who will be delighted to assist. We have a brochure stand in the lobby for more ideas with many brochures carrying discount codes.

F

Ferry services

Dial 9 + no.

Irish Ferries	01 6610511
Stena Line	01 2047777
Cork Swansea	021 271166

First Aid

In the event of an accident or if you are in need of medical assistance, please contact our 24-hour reception. **Dial 0**

Fire

If the fire bell sounds continuously please follow the fire evacuation route on the back of your bedroom door. Please remain calm and walk briskly towards the designated exit route. The assembly point of the hotel is located in the back car park of the hotel.

Florist

We would be delighted to provide you with assistance and recommendations for the ordering of flower arrangements or bouquets

G

Golf

There is a beautiful golf course located in Gort, which was designed by Christy O Connor. Discounted Green fees are available for hotel residents



Gymnasium

Contact our Leisure Centre on 400 for full information on opening times and access to our gym

H

Hairdressing

There are a number of excellent salons in the area. We would be delighted to make appointments on your behalf.

Horseriding

Horseriding is available in the area and can be arranged by contacting the front desk

L

Lost & Found

Enquiries regarding lost and found should be made to the reception desk who make every effort to ensure their safe return. The hotel accepts no responsibility for items left or claimed be lost or found onsite.

Luggage storage

Please contact reception to store luggage **Dial 0**

Lunch

Carvery Lunch is served in Jack B Yeats bar between 12.30 pm and 3 pm Monday to Saturday and from 12.30pm to 5pm on Sunday.

M

Mail/Post

A post box is a short distance from the hotel and your friendly reception will be delighted to give you directions

Manager on duty

To contact the manager on duty please **Dial 0**



N

Newspapers

A limited number of Irish Independent are available daily at the front desk and in our bar each morning

R

Radio and television

Please note that the radio operates from the television set. There is a list of channels beside your remote control.

Restaurant

Isabella's restaurant serving breakfast is located on the ground floor of the hotel. Lunch & Dinner are served in our Jack B Yeats Bar

S

Safety Deposit

Valuables should not be left unattended in your room. The hotel provides safekeeping for your valuables.

Security

When leaving your room we would urge you to ensure your bedroom door is completely closed as you exit

Shopping

Please ask at the front desk where they will guide you in the right direction.

T

To order a taxi please **Dial 0**

Telephone

Contact hotel reception for assistance dialing codes

W

Wake-up calls

A wake-up call can be scheduled by simply contacting the front desk 24 hours a day



Hotel Phone numbers

Room to Room

Dial room number

Reception

Dial 0

Outside Line

Dial 9

EMERGENCY SERVICES

Dial 9 for outside line & 999 or 112

International calls Dial 9 + 00 + Country code + Area code(minus 0) + no.

Australia	61
Austria	43
Belgium	32
Canada	1
Denmark	45
Finland	358
France	33
Germany	49
Greece	30
Hong Kong	852
Iceland	354
Israel	972
Italy	39
Japan	81
Netherlands	31
New Zealand	64
Norway	47
Portugal	351
South Africa	27
Spain	34
Sweden	46
U.S.A	001

Directory Enquiries	Ireland	11811
	International	1198